

ooredoo

Organisation Deta			005111		
Address: Way/Street No:			Building No:		
Office/Flat No.:		C.R. No.:	P.O. Box:		
Postal Code:			City/Town:		
Email:		\	Website:		
Telephone:		Fax: (
Message Sender ID (m	naximum 11 characte	ers):	(English Letters only)		
Contact Details (Te	elco Admin) or A	uthorised Perso	nal Contact Details		
			Full Name:		
Email Address (For all	confidential correspo	ondence):			
Mobile:			Telephone:		
Organisation Prof	file				
The following informati boxes and write any re			he Bulk SMS Client List. Please tick the appropriate		
Sector: Private	Government				
Type: L.L.C.	S.A.O.C	S.A.O.G	Others (please specify):		
Industry: (You may cho			· · · · · · · · · · · · · · · · · · ·		
Banking & Finan-		r & Construction	Charities & New Profit Organizations		
		g & Construction (Charities & Non-Profit Organizations		
Education	Electron	nic Commerce	Food Industry General Trading		
Health	Insuranc	ce (Manufacturing Motor Vehicle Industry		
Retailing	Telecom	nmunications	Tourism & Hospitality Transport & Taxi		
Others (please sp	pecify)				
Tariff	,,				
Messages	Validity*	Fees (OMR)			
1,000	1 Month	10 (Payments & Requirements		
3,000	1 Month	29 🗍			
5,000	3 Months	45	Please ensure the following are attached with this application when you submit to Ooredoo;		
10,000	3 Months	79			
15,000	3 Months	119	i) Copy of C.R and Official Authorized		
25,000	6 Months	185	Signature Document		
50,000	6 Months	335	ii) An officially-endorsed letter for Government		
100,000	6 Months	599	Organizations		
200,000	12 Months	1,049	iii) Copy of the Bank Transfer or Deposit receipt or Original Cheque or Cash Payment * Unused credit is non-refundable. Validity period is determined from the date package is purchased.		
500,000	12 Months	2,249			
1,000,000	12 Months	3,749			
Demo Account	10 Days	FREE			
Total Fees					
Terms of Use & Signatory: We hereby confirm reactive Terms & Conditions of Practice. We have it Authorized Signatory: Name:	ading, understanding s of the Code of Con initialed and stamped	nduct and Code d all pages.	Stamp		
Designation:			Date: DD MM YY		
- 001911011011					

Code of Conduct: Bulk SMS service

1. General

Omani Qatari Telecommunications Company SAOC (Ooredoo) standard prepaid terms and conditions of service for the Bulk SMS service customers.

2. Identification of Customer

2.1 Customers must be identified in the message header (i.e. User/Sender ID)

3. Recipient Consent

- 3.1 The Customer must not send an SMS message to any recipient unless the recipient has:
 - Provided the Customer with prior consent to send commercial SMS messages; or
 - A prior commercial relationship with the Customer which would reasonably lead him/her to expect to receive commercial SMS messages from the Customer.
- 3.2 The Customer must not, without the prior consent of Ooredoo, send more than one SMS message per week to any individual recipient.

4. Right to 'Opt-Out'

- 4.1 You confirm and warrant to Omani Qatari Telecommunications Company 4.1 The Customer shall provide recipients with an 'Opt-Out' mechanism by which the recipient can, at any stage, notify the Customer that the recipient does not want to receive any further commercial SMS messages. This mechanism must be both easy to use and inexpensive.
- 4.2 The Customer must comply as soon as practicable with any notification it receives under section 4.1 and not send further commercial SMS messages to the recipient unless and until the recipient requests or consents to receiving further commercial SMS messages.

5. Content of SMS Messages

- 5.1 The Customer shall not send any SMS message which:
 - is misleading or deceptive;
 - could infringe a law or regulation (including but not limited to defamation, discrimination, invasion of privacy, harassment, obscenity, infringement of intellectual property rights or breaches of confidentiality)
 - could reasonably be regarded as offensive to public morals, decency or sansibilities
 - threatens the operation and/or security of any computer system, telecommunication network or equipment (including the operation of a mobile handset);
 - could reasonably be regarded as a chain letter, junk SMS message, spam or an otherwise unsolicited message.
- 5.2 The Customer is responsible for all necessary licenses, permits and other forms of authority and permissions for the delivery of content via the service. Any unauthorized commercial use of the service is expressly prohibited.

6. Breaches of Code of Conduct

- 6.1 If the Customer breaches any clause of this Code of Conduct, Ooredoo has the absolute right in its sole discretion to immediately suspend or terminate, without compensation, part or all of its Bulk SMS service to the Customer.
- 6.2 Customer will indemnify Ooredoo in respect of any loss or damage that Ooredoo suffers (including damage to its reputation) to the extent that such loss or damage is caused by the Customer not complying with these terms and conditions or otherwise mis-using the Bulk SMS service.

7. Complaints

7.1 Should Ooredoo receive a complaint from any person or body concerning any SMS message sent by the Customer, the Customer shall fully cooperate with Ooredoo to investigate and resolve such complaint without delay and in the absence of an acceptable resolution of the complaint, Ooredoo may cease providing the service.

8. Changes to the Code of Conduct

8.1 Ooredoo reserves the right to revise this Code of Conduct from time to time and such a revision will come into effect on the date Ooredoo issues the Customer with a revised version.

9. Miscellaneous

- Ooredoo shall not be monitoring the content of any commercial SMS messages sent by the Customer, and Ooredoo shall not be responsible for the content of such messages.
- The Customer hereby confirms understanding and acceptance of the Term and Conditions of this Code of Practice and that all information provided by the Customer in the application form is true and valid.

Authorised Signature:	 Date DD MM YY	7
Stamp		