

National Toll-free Number [800] Service

Help your customers to reach you freely

Keep your company at the top of your customers mind

Toll-free calling invites your customers to reach you more freely so that you can serve them better and convert their calls into sales or services to generate additional revenue.

Designed to facilitate high quality inbound calls, Our National Toll-free Number (800) service offers an attractive number range to both promote your company as well as to ensure a great customer service and loyalty with an easy to remember number.

With free access to your business and no cost to your customers, your business will always remain at the top of your customers mind.

Service offering

Toll-free number service is offered to all government and business customer segments (SoHo, SME, Corporate) using any of our voice services. The service can be offered to (but is not limited to) the following:

- Call centres
- Corporate offices
- Banks
- Restaurants
- Hotels
- Travel agents
- Courier services

Customer benefits

- Grow sales
- Increase customer confidence and loyalty
- Maximise market reach by allowing users of any network to dial-in
- Call forwarding
- Time dependent routing

Tariffs

Setup fee	Monthly recurring charges	Calls originated from mobile network	Calls originated from fixed network
Not Applicable	RO 10	27 Bz per minute	17 Bz per minute

Toll-free number portability

We also offer a Toll-free number portability services in Oman, giving you the opportunity to keep your existing 800 Toll-free numbers when joining us from another telecommunications operator.

For more information on our business solutions, please contact your designated Account Manager, visit your nearest Ooredoo store, call us on 95011503 or email us on business@ooredoo.om

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