OOREDOO OMAN PERFORMANCE— Q1 2023

Investor Presentation



OFFICIAL MIDDLE EAST & AFRICA TELECOMMUNICATIONS OPERATOR

16th May 2023

Conference Call

Disclaimer

This presentation has been prepared by Omani Qatari Telecommunications Company SAOG (the "Company" or "Ooredoo") solely for use with professional or institutional investors.

This Presentation is strictly confidential and is furnished to you solely for your information. It should not be treated as giving investment advice and may not be copied, reproduced, distributed or otherwise made available (in whole or in part) to any other person (including any member of the press).

This Presentation does not constitute or form part of an offer or invitation to sell or issue securities of the Company ("Securities") or any other securities, or the solicitation of an offer to purchase or subscribe for Securities, or an offer to underwrite or otherwise acquire Securities or any other securities.

Neither the Presentation nor any part of it may be relied on in connection with any contract, commitment or investment decision in relation to the Securities.

The information included in this Presentation is given as of the date hereof and is subject to change without notice.

No representation or warranty, express or implied, is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information or opinions contained in this Presentation.

None of the Company, its advisors or any of their respective representatives or affiliates undertakes to update, complete, revise or amend the information contained in this Presentation subsequent to the date hereof.

No specific investment objectives, financial situation or particular needs of any recipient have been taken into consideration in connection with the preparation of this Presentation.

Furthermore, none of the Company, its advisors or any of their respective representatives or affiliates shall have any liability whatsoever (in negligence or otherwise) for any loss, whether direct or indirect, howsoever arising from any use of this Presentation or its contents or otherwise arising in connection with this Presentation.

Forward-looking statements involve all matters that are not historical fact and generally can be identified by words or phrases such as "aim", "anticipate", "believe", "expect", "estimate", "goal", "intend", "objective", "plan", "predict", "project", "shall", "will continue", "will pursue" or other words or phrases of similar import.

Similarly, statements that describe Ooredoo' strategies, objectives, plans or goals are also forward-looking statements. Such statements are made on the basis of assumptions and expectations that the Company currently believes are reasonable, but could in the future prove to be wrong.

All forward-looking statements are subject to risks, uncertainties and assumptions that could cause actual outcomes to differ materially from those contemplated by the relevant forward-looking statement.

Important factors that could cause actual results to differ materially from Ooredoo' assumptions and expectations include, among others: the inability to estimate future performance; technological changes; regulatory changes in the telecommunications sector; the monetary and interest policies of the Sultanate of Oman, local and international inflation and local and international interest rates; the ability to obtain adequate capital; general economic and business conditions in the Sultanate of Oman which have an impact on Ooredoo' business activities; and increasing competition.

In member states of the European Economic Area ("EEA Member State"), this Presentation is directed at persons who are "qualified investors" within the meaning of Article 2(1)(e) of the Prospectus Directive (2003/71/EC) (together with any applicable implementing measures in any EEA Member State, the "Prospectus Directive"). In addition, this Presentation is directed at (i) persons outside the United Kingdom, (ii) investment professionals falling within Article 19(5) of the Financial Services and Markets Act 2000 (Financial Promotion) Order 2005 (the "Order"), (iii) high net-worth entities, and other persons falling within Article 49(2)(a) to (d) of the Order to whom they may lawfully be communicated (such persons together with qualified investors, "relevant persons").



The state of the s

- 1 Performance
- 2 Awards
- 2 Financials
- **Summary**





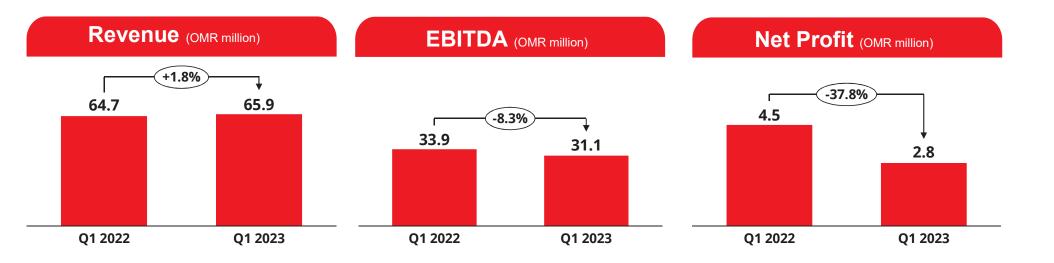
.

- 1 Performance
- 2 Awards
- 3 Financials
- 4 Summary





Q1 2023- Revenue, EBTIDA, and Net Profit (NP)

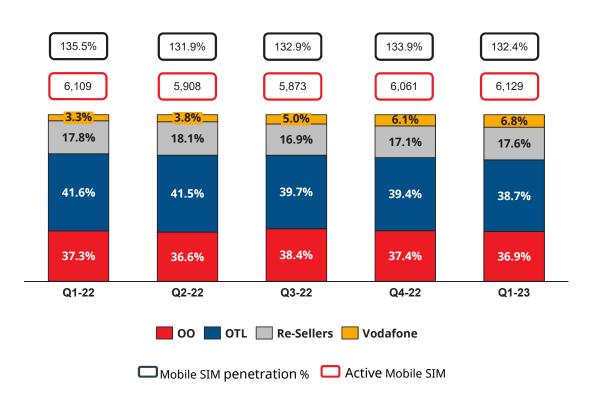


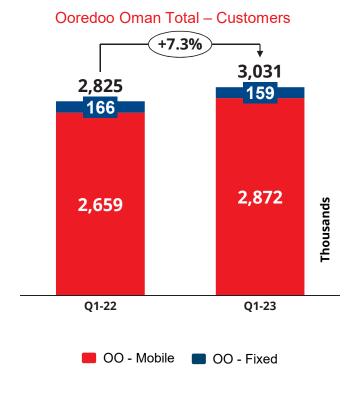
- Revenue growth was driven by growth of postpaid and handset sales.
- EBITDA is impacted by higher operating costs mainly related to handsets sales.
- Net profit for the quarter was impacted by lower EBITDA.



Market Share

Oman Mobile Market Share - Customers



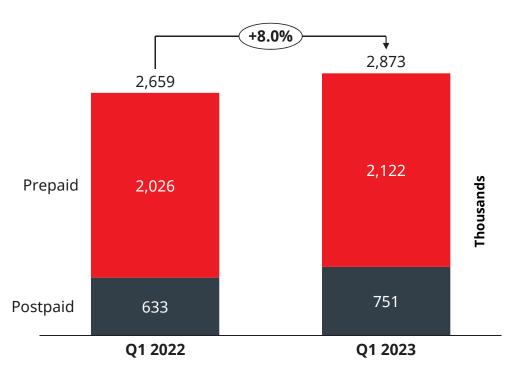


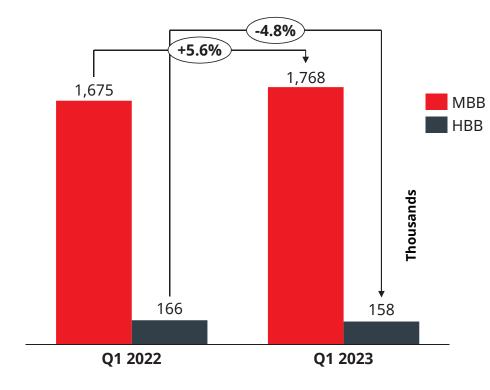
Disclaimer: VF numbers are based on market intelligence reports



6

Customer Base





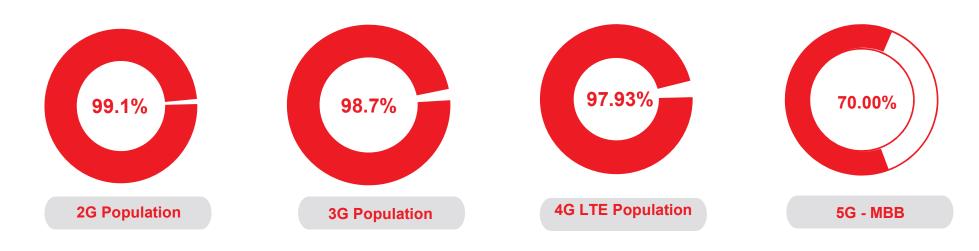
Ooredoo Oman Mobile - Customers

Ooredoo Oman MBB and HBB customers

• Postpaid customer base continue to grow driven by new acquisition and migration of prepaid customers.



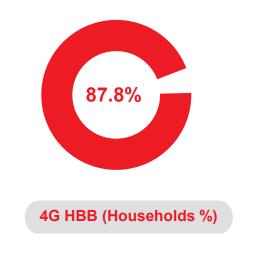
5G & Digitalization- Mobile

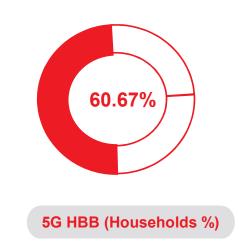


- 5G Population mobile coverage has reached 70%.
- By end of Q1-2023, total 5G mobile sites are 1851. (1200 sites came On-air in Q1.2023).
- Huawei, Samsung, Apple, Xiaomi, ViVO, OPPO & Oukitel 5G Certifications are completed.



5G & Digitalization - Fixed





- OO Continues to boost the capacity to improve customer wireless home-broadband experience.
- 5G wireless home-broadband service is available with access speed of up to 1 Gbps speed.
- OO continues to partner with Oman Broadband Company (OBB) to expand FTTH service in the Sultanate.



- **Performance**
- **Awards**
- **Financials**







Awards







Best Digital Transformation Company Oman 2023

Oman's Most Trusted Brands - Telecoms Most Innovative CSR initiatives for SME's Oman 2023

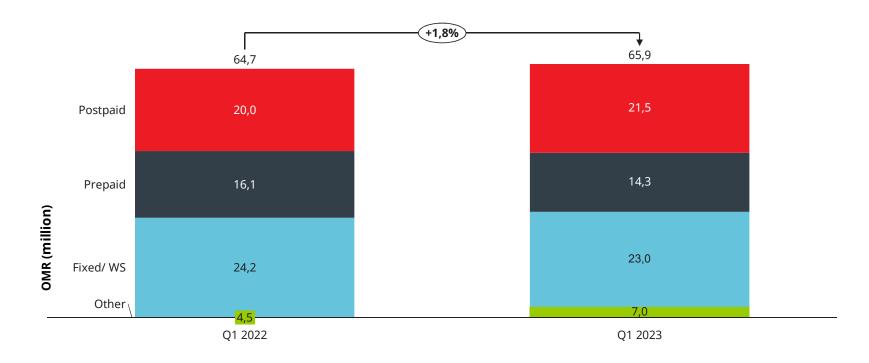


- 1 Performance
- 2 Awards
- 3 Financials
- 4 Summary





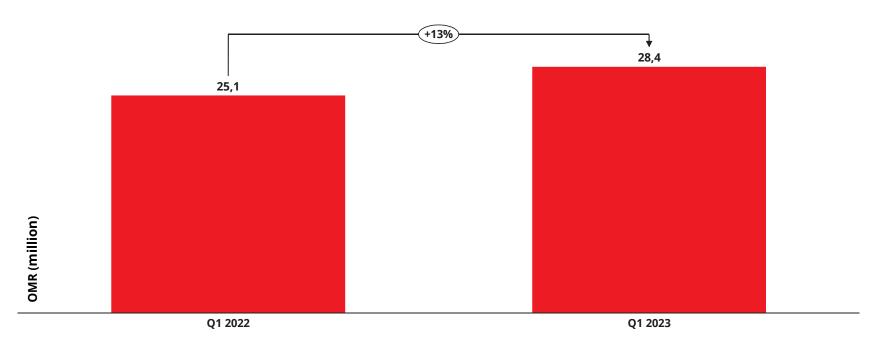
Revenue



Revenue increased in Q1 2023 due to growth of Postpaid and handset sales.



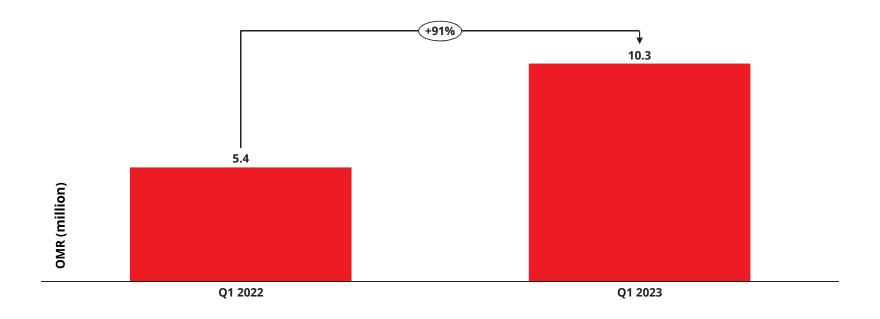
Network, interconnect and other operating expenses



• Q1 2023 Network, Interconnect and other operating expenses have increased compared with Q1 2022 due to higher equipment cost and higher interconnect cost.



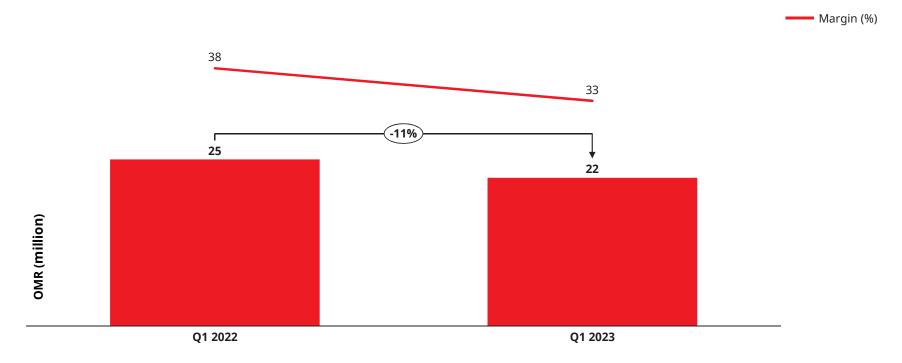
Capital Expenditure (CAPEX)



• CAPEX spend in Q1 2023 is driven by investments in 5G rollout and data centers.



Adjusted EBITDA*



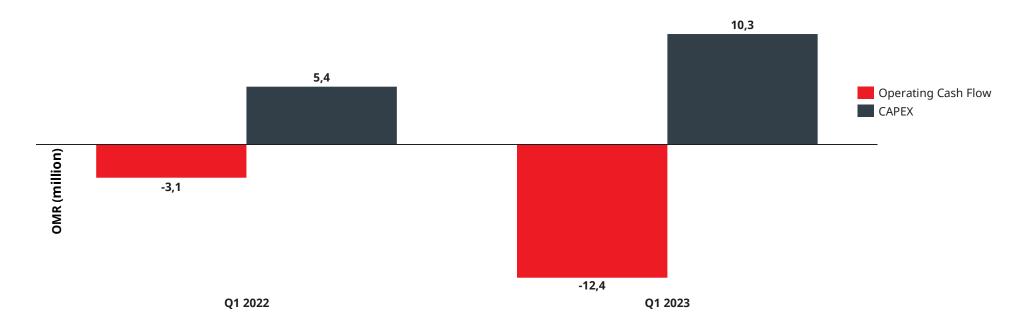
Q1 2023 EBITDA was impacted by lower gross margin.

^{*}Adj. EBITDA = Revenues – Operating Expenses – Employee Cost – impairment loss – royalty



16

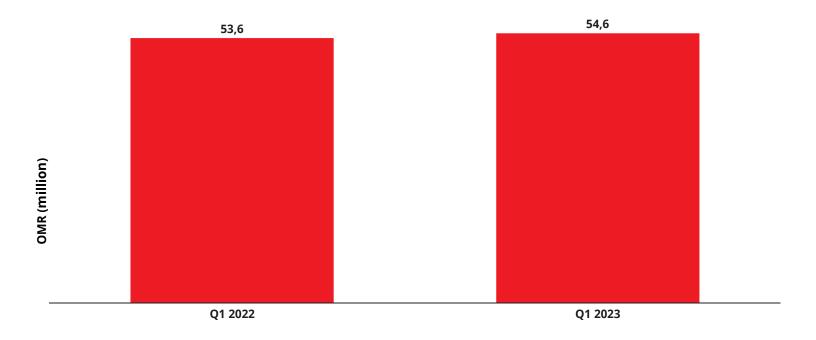
Net cash from operating activities



- Cash outflow from operating activities is driven by key payments related to royalty and network operation.
- CAPEX spend in Q1 2023 is driven by investments in 5G rollout and data centers.



Net Debt



• OO continues to maintain healthy cash position with low gearing.



- **Performance**
- **Awards**
- **Financials**
- Summary







Summary

Market

- Post-paid revenue continues to grow driven by growth of customer base.
- The new entrant of third mobile operator impacted prepaid revenue.

Commercial and operational

- Data represents 72% of overall revenues.
- OO will continue to innovate & revamp services, and support the country's economic growth, especially as a new era of competition starts.
- OO will continue to enhance customers experience for both mobile and fixed
- OO will continue to expand its network to provide better connectivity across the entire Sultanate, and increase investment towards a 5G-empowered Oman.
- OO will remain committed to its customers, offering them a seamless digital experience.



Presented by:

Bassam Yousef Al-Ibrahim – CEO Nasser Al Yaarubi – ACFO

THANK YOU

Ahmed Mohamed Ali Al-Khuzairi–Head Investor Relations

Ahmed.Al-Khuzairi@ooredoo.om



OFFICIAL MIDDLE EAST & AFRICA TELECOMMUNICATIONS OPERATOR