

ANNEX B-5.3
Wholesale Transmission

11

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1 General

- 1.1 Ooredoo through this access Service enables bi-directional capacity transmission between Ooredoo's Network and the Requesting Party's (RP) Network.
- 1.2 Both Parties shall agree on the traffic type that shall be carried by the Transmission Links.

2 Definitions

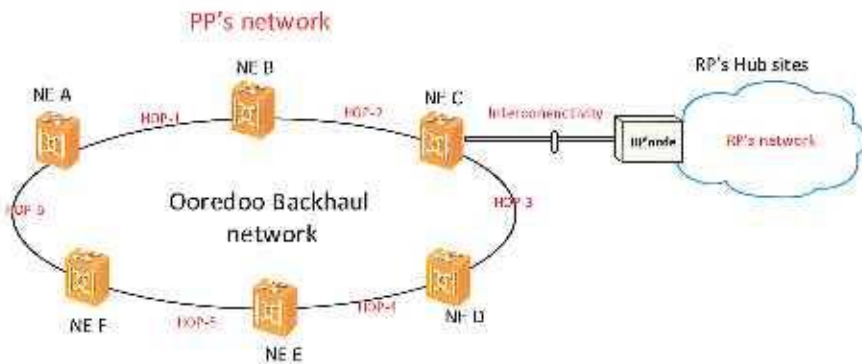
2.1 The definitions in Annex A shall apply

3 Transmission Service

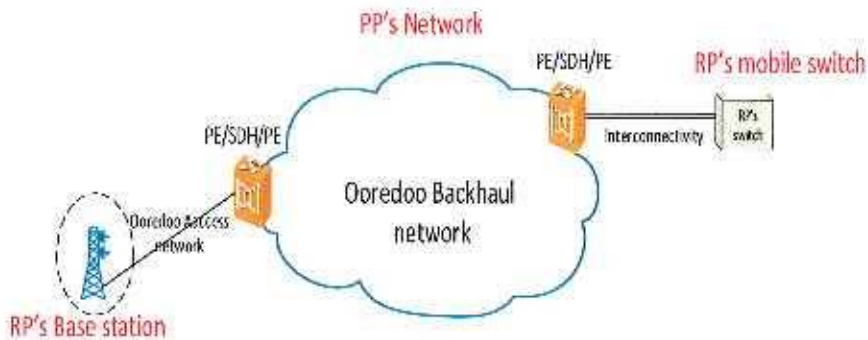
3.1 Ooredoo offers the Requesting Party (RP) the possibility to have connectivity between its Network and Ooredoo's Network for Access purposes through Transmission Service at an agreed transmission rate.

3.2 Ooredoo offers the Requesting Party to have the possibilities to provide transmission services to support the connectivity between:

3.2.1 1. A point in Ooredoo network to a point of RP/in-hob basis



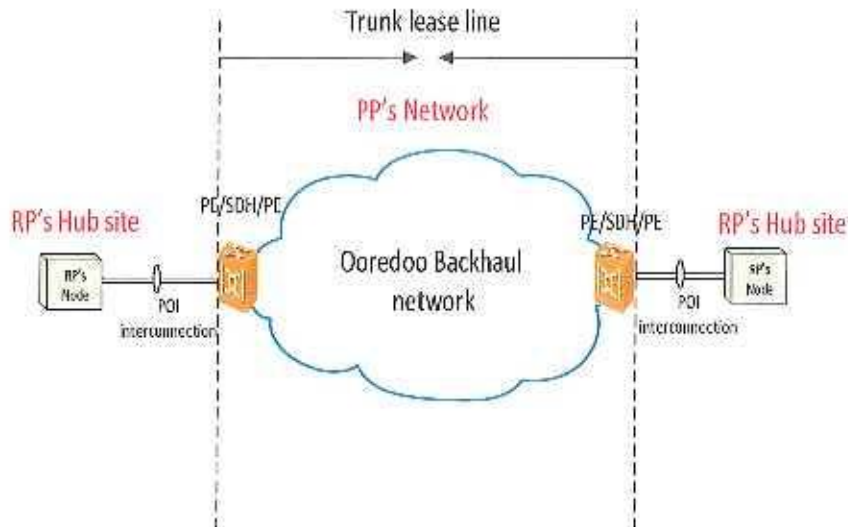
3.2.2 2: RP's core network to RP's mobile Base station via Ooredoo backhaul.



3.2.2 3: POI Interconnection with RP's hub sites through Ooredoo trunk leased line

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3.3 The transmission link provides below bandwidth rates as may be agreed between Ooredoo and the Requesting Party:

- (a) 64 Kbit/s
- (b) 2 Mbit/s
- (c) 34 Mbit/s
- (d) 155 Mbit/s

3.4 Ooredoo may be able to provide other bandwidths on terms and conditions agreed between both Parties, depending on technical feasibility and/ or based on the Services requested. Ooredoo shall inform the TRA of these other bandwidths and shall obtain the necessary approval.

3.5 Ooredoo offers a Point of Access in Ooredoo Premises where the Requesting Party shall request Co-location Services from Ooredoo.

3.6 The cost of additional product features, specialized billing, systems and/or network interfaces, non-standard connectivity and associated configuration, integration and testing are not included in the published tariffs. Such charges and products shall be notified by Ooredoo to the TRA for the TRA's approval.

prior to being introduced. Should TRA so require, Ooredoo shall also publish details of such products and charges.

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4 Ordering and Delivery

- 4.1 The Wholesale Transmission service shall be provided by Ooredoo within 45 Working Days, if subject to forecasting. This delivery date is subject to the Requesting Party having fully cooperated with Ooredoo and that there will be no delays caused by factors outside Ooredoo's control such as, for example, due to the delay arising from the involvement of governmental entities. All other ordering and delivery is handled according to the main body of the Agreement.

5 Changing and disconnection

- 5.1 Ooredoo offers the following options:
 - 5.1.1 up-grading of bandwidth
 - 5.1.2 Changing one end-point in urban area
 - 5.1.3 Changing one end-point in rural area
 - 5.1.4 Disconnecting of leased line
- 5.2 Up-grading orders are placed according to order procedures in the main body.
- 5.3 Monthly fees for the increased bandwidth are due and counted from the month following the month when upgrading is executed. Installation fees are to be paid according to the selected procedure.
- 5.4 Changing one end-point from an address in an urban area to another address in an urban area or rural area is ordered according to standard ordering as per the main body. Installation fees are to be paid according to the selected procedure.
- 5.5 Changing one end-point from an address in a rural area to an address in an urban or rural area is placed as a request according to the main body.
- 5.6 All changes, not belonging to the above specified options, are to be considered as a disconnection of one leased line and order of a new leased line.
- 5.7 Disconnections of leased lines are ordered according to procedures in main body and Ooredoo will on a case by case basis issue a disconnection proposal including disconnection fees according to the price list in this Sub-Annex with appropriate discounts as may be applicable.
- 5.8 Uncommitted term is considered to be minimum 12 months.

6 Database

7 Fault management

- 7.1 Fault management is handled according to Clause 17 of the main body of this Agreement.

8 Discounts

- 8.1 Discounts for Ooredoo services are based on TRA regulations and will be amended according to decisions of the TRA. Discounts are based upon functions performed by Requesting Party which decrease costs of Ooredoo.
- 8.2 Discounts based on volume of leased lines I.

Monthly value	Discount (percent) on monthly lease
50 000 – 100 000 OMR	2 %
100 001 – 300 000 OMR	5 %
300 001 – 400 000 OMR	6 %
More than 400 001 OMR	7 %

- 8.3 When ordering additional 34Mbits or 155Mbits link to a location where the service already is provided by Ooredoo and the physical access can be reused, the monthly fee for the specific access part will be discounted by 30 %

9 Tariffs

Charges are outlined in Annex F – Pricing.

10 Cancellation and Early Termination

The cancellation time will be 3 months from the day Ooredoo receives the request for cancellation.

Termination of the Service by the Requesting Party before the expiration of the contract period is subject to an early Termination Fee equal to all dues for the remaining contract period.

11 Network Operations and Maintenance

11.1 Network alteration and data management amendment

- 11.1.1 In order to ensure the timely implementation of Network Alterations, requests for Network Alterations shall be provided by the Party requesting the alteration at least one (1) calendar month in advance of the requested implementation date.
- 11.1.2 The requested Party shall, if in a position to accept the Network Alteration proposed, provide an estimate of the costs involved within two (2) weeks of receipt of a Network Alteration request.
- 11.1.3 In the event that any Network Alteration causes the requested Party to incur costs then, unless it is otherwise agreed between the Parties, such costs shall be borne in full by the Party requesting the Network Alteration.
- 11.1.4 Network Alterations shall be carried out within the timescales laid down in this Section 11. If the requested Party believes that it is not in a position to proceed with the requested Network Alteration, either within the timescales requested or in any circumstances, the requesting Party shall be advised within two [2] weeks of receipt of the Network Alteration request. In these circumstances both Parties shall make all reasonable efforts to resolve the situation, including recourse to the dispute resolution process as per main body of the Agreement.
- 11.1.5 In order to ensure the timely implementation of Data Management Amendments, notice of Data Management Amendments shall be provided by the Party requesting the amendment at least two [2] calendar months in advance of the requested implementation date.
- 11.1.6 Data Management Amendments shall be carried out within the time-scales laid down in this Section. If a requested Party believes that it is not in a position to proceed with the requested Data Management Amendment, either within the timescales requested or in any circumstances, the requesting Party shall be advised within two [2] Weeks of receipt of the request. In these circumstances both Parties shall make all reasonable efforts to resolve the situation, including recourse to the dispute resolution process as per main body of the Agreement.