

**ANNEX B
SERVICES**

Index

1. General	3
2. The Services	5

1. General

- 1.1** This Annex sets out the service packages supplied by Access Provider.
- 1.2** This Annex is structured containing Sub Annexes. Each Sub Annex contains a service or group of linked services.
- 1.3** The Services listed in Clause 2 below and covered under this Agreement are subject to feasibility and availability, taking into consideration the following:
- (a)** Access Provider's anticipated requirements for the next three (3) years;
 - (b)** Security and confidentiality requirements or restrictions imposed on Access Provider by governmental bodies in the Sultanate of Oman; or
 - (c)** In case the Access Provider plans to decommission the requested Service within three (3) years from the date of the request. For the avoidance of doubt in such cases the Access Seeker shall be notified of the proposed decommissioning date and may proceed with its order. However, it shall confirm in writing to the Access Provider that it has aware of the decommissioning date and that it will be required to vacate the relevant place or that the service may be terminated at that time and shall do so, without any delay on notice being served on it by the Access Provider.
- 1.4** If any Service requires any Ancillary Services or other Services to complete the required setup of the respective Service, then such Ancillary Service or other Services shall be ordered separately.
- 1.5** The Services listed in Clause 2 are those that are included in those markets in which Ooredoo has dominance according to "Resolution No. 46/2022 On Defining Dominance and Remedies in Wholesale Telecom Markets" which is based in turn on the Market Definition and Dominance (MDD) Report 2022. This list is subject to revision in case any new A&I Service is added through Regulation. Any new regulated A&I Service has a regulatory process which includes but not limited to service definition, description and sector consultation initiated and finalized by the TRA. After this process and based on the TRA direction, Access Provider will draft a separate Sub Annex which includes the service description, terms and conditions, ordering process, termination, forecast, tariff and delivery timelines.
- 1.6** With regard to wholesale call transit services, the TRA did not further assess and include wholesale call transit services in the Market Definition and Dominance (MDD) Report 2022. However, the A&I Regulation allows TRA to define a transition period for the

withdrawal of RAIO services once the access provider is determined to be a non-dominant in the provision of the A&I Service for which it was previously determined to be dominant. The TRA, therefore, has imposed a 24 months transition period for withdrawal of wholesale call transit services from Ooredoo's RAIO once this MDD Report takes effect. Therefore, Fixed Transit Services are retained in the Ooredoo RAIO for the transition period.

2. The Services

Sub Annex	Service	Version
B-1	Fixed Call Termination	
B-2	Fixed Call Transit	
B-3	Mobile Call Termination	
B-11	Mobile Access Services (MVNO)	
B-12	National Roaming	
B-13	Co-Location	