

**ANNEX B-4.2**  
**CARRIER PRE SELECTION**

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# 1 General

- 1.1 This Annex sets out Carrier Pre Selection (CPS) Service on mobile network.
- 1.2 This service is intended for International Calls only (i.e. calls by the users dialled in the International Format by dialling prefix "00").
- 1.3 CPS Service will be provided to the customers who have access to Access Seeker's networks except those calls and customers identified in Section 9.
- 1.4 CPS Service means that the user of the Access Seeker orders that all his international calls shall be carried by the Selected Access Seeker, through the pre selection process.
- 1.5 All calls from the Access Seeker with a specific carrier prefix shall be handed over to the Selected Access Seeker at the nearest existing POI specified in Annex C of the Agreement.
- 1.6 A caller's use of an implemented prefix will always override all other pre-defined routing.
- 1.7 This Annex covers the rules and agreements when a Party acts as an Access Seeker according to the definitions in Annex A of this Agreement and the other Party Operator acts as a Selected Access Seeker according to the definitions in Annex A of this Agreement.

## 2 Definitions

2.1 Definitions are handled according to Annex A of the Agreement.

## 3 The Service

- 3.1 For CPS Service, the customer pre-subscribes to the “Access Seeker” for routing the international calls to the specified “Access Seeker” selected by the customer.
- 3.2 The Selected Access Seeker orders the implementation of the CPS service for the Customer in the Access Seeker network. The delivery time for implementing the CPS service for the Customer is according to what is to be agreed.
- 3.3 The Selected Access Seeker the customer chooses for calls is responsible for the charging of the international calls that the customer makes. The customer continues to pay the Access Seeker for the services it provides.
- 3.4 The Selected Access Seeker chosen by the customer for international calls is also responsible to pay the Access Seeker for the cost of implementing the service, originating the call, and other relevant charges identified herein.

## 4 Regions and Areas

4.1 In this Annex the definition of Region and Area are the same as in the Agreement.

## 5 Terms

### 5.1 Basic Condition

5.2 A Party to this Agreement shall not be obliged to supply the CPS Service unless and until:

5.2.1 Both parties agree upon the related business, IT and Routing processes, Prefix Coding Scheme and the Tariffs, to the extent that such agreement is necessary and does not allow Ooredoo to include or require other terms and conditions that are not strictly necessary for the service.

5.2.2 The Access Seeker applies for the establishment of at least one Point of Interconnection specified in Annex C of the Agreement where Ooredoo will handover CPS Calls to the Access Seeker and the Access Seeker will hand over calls to Ooredoo. The Access Seeker pays the appropriate charges as specified in Annex C. For the avoidance of doubt, the reference to Access Seeker handing over calls to Ooredoo refers to the two way interconnection nature of the service only.

5.2.3 The Parties establish Traffic Routes at the Point of Interconnection where traffic is handed over as specified in Annex C of this Agreement, and the Access Seeker pays the appropriate charges.

5.2.4 The Parties have successfully completed any pre-commissioning testing requirements set out in a Joint Working Manual to be developed.

### 5.3 Routing and Handover

5.4 A Party acting as Access Seeker shall route and handover CPS Call to the other party acting as Selected Access Seeker:

5.4.1 At the nearest existing Point of Interconnection; and

5.4.2 In accordance with the terms of this Service Description, the Supply Terms and relevant specifications notified by Access Seeker to the Selected Access Seeker from time to time.

5.4.3 Notwithstanding what is said in point 5.4.1 and 5.4.2 above, no calls will be handed over at the Ooredoo's International switches.

### 5.5 Conveyance

5.6 The Selected Access Seeker shall convey CPS Calls from the Point of Interconnection to the Called Party such that on receipt of the initial digits of the Called Party's telephone number, the Selected Access Seeker shall:

5.6.1 Immediately proceed to connect the calling party to the Called Party;

- 5.6.2 Once the called party answers, the Selected Access Seeker's system shall immediately return to the Access Seeker an "address" complete message followed by an answer signal;
- 5.6.3 The Selected Access Seeker is responsible for all arrangements for the conveyance from the Point of Interconnection of the Access Seeker to the Called Party. For the avoidance of doubt, this service description does not include any services provided by the Selected Access Seeker to the customer.

## **5.7 Customer Billing**

- 5.8 The Selected Access Seeker is responsible for the charging of the international calls that the customer makes and also for any bad debt of the customer. The customer continues to pay the Access Seeker for other services outside the scope of CPS provided by the Access Seeker.
- 5.9 Inter-Operator billing procedures shall be executed according to the Main Body of this Agreement.



## 6 Out of Scope

### **Out of Scope Calls**

6.1 The following is the list of Out of Scope Calls for the purpose of this Service Description for the CPS Service. This list may be modified from time to time by the Access Seeker with the approval of the Regulator:

6.1.1 All calls to numbers shorter than 8 digits.

### **Out of Scope Customers**

6.2 The following is the list of Out of Scope Customers for the purpose of this Service Description. This list may be modified from time to time by the Access Seeker with the approval of the Regulator:

6.2.1 A network origination point associated with a payphone;

6.2.2 Customers connected to Ooredoo's network with a PABX which has specific technical requirements that might not be supported by Ooredoo network for provisioning of this service. Such cases shall be dealt with on case-by-case basis against specific charges as approved by TRA.

6.2.3 Ooredoo's customer whose access service is temporary or permanently suspended.

6.2.4 The Access Seeker in respect of the CPS Service orders may only request the Service once every week on a week day agreed between both Parties. Both Parties shall agree on the number of connections that can be submitted at a time.

6.2.5 If Ooredoo rejects the request, Ooredoo shall inform the Access Seeker of the reasons.

## 7 Application Procedure

### 7.1 The Procedures

- 7.1.1 Access Seeker should apply for establishing the Point of Interconnection with Ooredoo.
- 7.1.2 The Access Seeker should apply for specific port capacity and routes to carry the CPS traffic once handed over at the Access Seeker Point of Interconnect (Implementation time frame in the Agreement).
- 7.1.3 The Access Seeker shall submit an order to the other Party for opening the Carrier Selection Prefix approved by the TRA.
- 7.1.4 The Parties shall fulfil their role as Access Seeker and open the CCS Prefix in all its exchanges.
- 7.1.5 For this service, the application procedures shall be in accordance with the agreed Business and IT processes, Prefix Coding Scheme, and the Routing processes between the parties. The processes, including application procedures, shall be recorded in a Joint Working Manual that contains specific procedures related to the CPS Service and shall be developed jointly by all industry players once the request for CPS Service is received. Within three months of such a request been made, Ooredoo will submit to the TRA for approval the text of the Joint Working Manual, together with a note signed by all involved parties stating whether the text is agreed by all. Where any differences exist, these shall be clearly identified in the accompanied note. The Joint Working Manual shall come into force once approved by the TRA.

## 8 Charges

- 8.1 Charges are outlined in Annex F – Pricing.
- 8.2 The cost of additional product features, specialized billing, systems and/or network interfaces, non-standard connectivity and associated configuration, integration, and testing are not included in the published tariffs. Such cases will be dealt with on a case-by-case basis against mutual agreed timelines and charges subject to TRA approvals.

## 9 Ordering and Delivery

- 9.1 Ordering and delivery are according to the ordering process described below, and otherwise as described in the main body of the Agreement.
- 9.2 Ordering and Delivery procedures:
- 9.2.1 For the establishment of Points of Interconnection, Port Capacity and Co-location shall be as in Annex C and Annex B-10 of the Agreement respectively.
- 9.2.2 The Business and IT processes, Prefix Coding Scheme, and the Routing processes that are necessary for the provision of the service shall be in accordance with the processes to be agreed and established between the Parties and approved by TRA. For the avoidance of doubt, the Tariffs shall be subject to TRA approval.
- 9.2.3 The processes, including application procedures, shall be recorded in a Joint Working Manual that contains specific procedures related to the CPS Service and shall be developed jointly by all industry players once the request for the CPS Service is received. Within three months of such a request being made, Ooredoo will submit to the TRA for approval the text of the Joint Working Manual, together with a note signed by all involved parties stating whether the text is agreed by all. Where any differences exist, these shall be clearly identified in the accompanied note. The Joint Working Manual shall come into force once approved by the TRA.
- 9.2.4 To enable the service, the Access Seeker shall:
- 9.2.4.1 Apply for establishing the Point of Interconnection and any other related services.
- 9.2.4.2 Apply for specific port capacity and routes to carry the traffic to be handed over at the Point of Interconnect.
- 9.2.4.3 Submit an order for opening the CPS Prefix approved by the TRA.
- 9.2.4.4 Any other Service required to enable the CPS service.
- 9.2.5 Ooredoo shall open the CPS Prefix in all its exchanges.
- 9.2.6 The Access Seeker shall request configuring the CPS for each Customer.
- 9.2.7 With respect to system preparation for the CPS Service, Ooredoo shall have a target delivery time of 34-75 Working Days subject to feasibility, cooperation of the Requesting Party and any other third Party. This delivery date is subject to the Requesting Party having fully cooperated with Ooredoo and that there will be no delays caused by factors outside Ooredoo's control such as, for example, due to the delay arising from the involvement of governmental entities. Any subsequent route link expansion should be delivered within 10-20 Working Days.

- 9.2.8 The Access Seeker shall request to configure the CPS Service to those Customers who are connected to Omantel Network.
- 9.2.9 With respect to activating the CPS of each Customer, Ooredoo shall have a target delivery time of no 14-30 Working Days for connectivity to each customer (after the customer has completed the anti-slamming process).

## 10 Fault Management

10.1 Fault Management is handled according to the main body of the Agreement.

## 11 Forecast

### 11.1 Link Forecasts

11.1.1 The Selected Access Seeker must supply CPS call related trunks forecast in accordance with the Joint Working Manual to be developed.

### 11.2 Transfer Forecasts

11.2.1 The Selected Access Seeker must supply monthly forecasts for Transfer Requests, in the form reasonably required by Ooredoo from time to time, which forecasts shall:

- (a) Be updated quarterly; and
- (b) Cover a period of twelve months.

11.3 All other forecast requirements are handled according to the main body of the Agreement.