

**ANNEX B-7**  
**WHOLESALE TRUNK SEGMENTS OF LEASED LINES**  
**IPLC**

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# 1 General

- 1.1 This Annex sets out the Ooredoo offer for Trunk Segment of Leased Lines (International Private Leased Circuit (IPLC)).
- 1.2 The Trunk Segment of Leased Line IPLC is a Fixed Wholesale Access Service comprising the provision by the Providing Party of a fixed capacity transmission facility between Ooredoo's CLS in Oman and the Destination located outside Oman.

## 2 Definitions

2.1 The definitions in Annex A shall apply

## 3 Leased Line portfolio

- 3.1 Ooredoo offers capacity on its Cable systems in E1, DS3 and STM1, and their multiples.
- 3.2 The Service is provided to the following Destination locations:
  - 3.2.1 Middle East - UAE, Kuwait, Qatar, Saudi Arabia, Bahrain, Iraq, Iran, Yemen
  - 3.2.2 Non Middle-East – Marseille, Paris, London, Frankfurt, New York, Karachi, Mumbai, Singapore, Hong Kong
- 3.3 Ooredoo may be able to offer the Service to other Destination locations upon request from the Access Seeker. Such products (Destination) and related charges shall be notified by Ooredoo to the TRA so that Ooredoo can obtain the necessary approvals prior to launching the Service to these Destinations.
- 3.4 Providing Party shall not be liable for the non-availability of the Service in the event of cable cuts, Force Majeure or any planned or unplanned work by the owner (s) of the respective cable.

## 4 Ordering and Delivery

4.1 Ordering and delivery is handled according to the main body of the Agreement.

## 5 Database

5.1 Ooredoo will install and keep updated a database consisting of all active and ordered transmission links of the Access Seeker. The database will consist of at least the following parameters:

5.1.1 Company name

5.1.2 Actual bandwidth

5.1.3 Former bandwidth(s)

5.1.4 Address of end-points

5.1.5 Order date

5.1.6 Agreed and promised delivery date

5.1.7 Actual delivery date

5.1.8 Reported faults

5.1.9 Maintenance actions taken

5.1.10 Installation fee

5.1.11 Monthly fee

## 6 Discounts

### 6.1 Discounts based on volume of leased lines:

Table 1

Monthly leased line value	Discount (percent) on monthly lease
50 000 – 100 000 OMR	2 %
100 001 – 300 000 OMR	5 %
300 001 – 400 000 OMR	6 %
More than 400 001 OMR	7 %

### 6.2 When ordering additional 34Mbps or 155Mbps link to a location where the service already is provided by Ooredoo and the physical access can be reused, the monthly fee for the specific access part will be discounted by 30 %



## 7 Charges

Charges are outlined in Annex F – Pricing.

## **8 Cancellation and Early Termination**

The cancellation time will be 3 months from the day Ooredoo receives the request for cancellation.

Termination of the Service by the Requesting Party before the expiration of the contract period is subject to an early Termination Fee equal to all dues for the remaining contract period.

## 9 Ordering and Delivery

- 9.1 Generic ordering shall follow the process stipulated in the Agreement. For service specific ordering and delivery, the following requirements will need to be complied with:
- 9.1.1 All network planning requirements shall be agreed between the Parties prior to service ordering;
  - 9.1.2 With respect to Trunk Segment of Leased Line request, Ooredoo shall have a target delivery time of 60 Working Days.
  - 9.1.3 The Access Seeker may only request the Service once a week on a week day agreed between both Parties.
  - 9.1.4 Ooredoo shall inform the Access Seeker once the link is activated. The Access Seeker shall test the link and within three (3) days return back to Ooredoo for any issues otherwise Ooredoo has the right to charge the Access Seeker from the Delivery Date.
  - 9.1.5 The Delivery Date is subject to feasibility, cooperation of the Requesting Party and any other third Party. This delivery date is subject to the Requesting Party having fully cooperated with Ooredoo and that there will be no delays caused by factors outside Ooredoo's control such as, for example, due to the delay arising from the involvement of governmental entities.
  - 9.1.6 If Ooredoo rejects the request, Ooredoo shall inform the Access Seeker on the reasons.

## **10 Fault management**

10.1 Fault management is handled according to Clause 17 of the main body of this Agreement.

## 11 Forecast

11.1 Forecasting shall follow the process stipulated in the Main Agreement