

**ANNEX B-1**

**FIXED CALL TERMINATION**



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# 1 General

- 1.1 This Annex sets out the Fixed Call Termination Services on Ooredoo's Fixed Network.
- 1.2 At Points of Interconnection between Parties' Networks the Parties shall handover Calls and from there convey Calls in accordance with this Annex.
- 1.3 Nothing in this Annex shall oblige Ooredoo or Access Seeker to develop or implement solutions which are not technically feasible, or otherwise impractical. Nor shall it add to or enlarge the legal obligations of Ooredoo or Access Seeker as set out in the Regulation or the in respect to the scope of services and products
- 1.4 Ooredoo shall accept and terminate all Calls to services contained in this Annex to numbers that form part of its number ranges as allocated by the TRA.
- 1.5 Ooredoo shall accept and convey CLI information at Points of Interconnection as provided for in this Agreement.
- 1.6 Ooredoo shall convey Calls during those periods of time and at the same standard and quality of service as Ooredoo convey similar Calls to its customers.
- 1.7 Each Party shall correct faults that occur in its Network which affect the conveyance of Calls in accordance with the provisions of the Agreement. For the avoidance of doubt, neither Party warrants that its Network is, or will be, free from faults.

## 2 Definition

2.1 The definitions in Annex A shall apply to this Annex

2.2 In addition:

2.2.1 **Fixed Call Termination means:** acceptance of Calls handed over from the Access Seeker's Network to Ooredoo's Fixed Network and for which Ooredoo's fixed number is provided, and delivery or offer of delivery of each such Call to the Ooredoo's designated destination in respect of that Call; and

2.2.2 **International Fixed Call Termination Services means:** acceptance of Calls handed over from the Access Seeker's Network to Ooredoo's Fixed Network where the Call has been originated in other countries

## 3 Termination Services

### **National Fixed Termination Services**

- 3.1 This Clause sets out the National termination services available on Ooredoo's network.
- 3.2 The Parties shall convey and accept Calls in accordance with the technical annexes to be agreed between the parties,
- 3.3 Ooredoo shall convey Calls during those periods of time and at the same standard and quality of service as Ooredoo conveys similar voice Calls to its own customers.
- 3.4 Ooredoo shall only accept and terminate Calls to services contained in this Annex to customers who are active on Ooredoo's network.
- 3.5 Ooredoo shall correct faults that occur in its Network which affect the conveyance of Calls in accordance with the fault handling process set out in the Agreement where such faults affect directly or indirectly Call traffic crossing a Point of Interconnection between the Access Seeker's Network and the Ooredoo Network. For the avoidance of doubt, neither Party warrants that its Network is, or will be, free from faults.
- 3.6 The unmodified originating "A" number shall be transferred with the Voice Call and CDR across the Point of Interconnection and the relevant instruction relating to presentation (CLIP) or non-presentation restriction (CLIR) of the "A" number to the Network Termination Point device display screen.
- 3.7 Ooredoo shall, pursuant to the National Fixed Call Termination Service, convey to their respective destinations number, Calls handed over by the Access Seeker Network at a Point of Interconnection. In the event that any numbers are ported out to other operators, the Access Seeker shall be charged the National Bilateral Transit charge specified in Annex F - Pricing by Ooredoo and whatever fee Ooredoo is being charged by the other operator(s) to which the number is ported.
- 3.8 The Access Seeker shall pay Ooredoo an interconnection charge, for the acceptance, conveyance and termination of each Call, calculated as specified in this Agreement.
- 3.9 Charging and Billing processes shall be as provided in the Main body Agreement

### **International Fixed Termination Services**

- 3.10 Ooredoo offers Incoming International Calls Termination Service that will allow the Access Seeker to handover International Voice Calls to be terminated on the Ooredoo Fixed Network.
- 3.11 Ooredoo shall accept Calls terminated on its fixed network at the same standard and quality of Service as Ooredoo conveys similar Calls to its own customers
- 3.12 Ooredoo shall only accept and terminate Calls to Services contained in this Sub Annex to Customers who are available on its Network

## 4 Charges

- 4.1 Charges are outlined in Annex F – Pricing.
- 4.2 The cost of additional product features, specialized billing, systems and/or network interfaces, non-standard connectivity and associated configuration, integration and testing are not included in the published tariffs. Such cases will be dealt with on a case-by-case basis against mutual agreed timelines and charges and shall be subject to TRA approval and publication.



## 5 Ordering and Delivery

- 5.1 Ooredoo shall target a delivery time of no more than 30 to 70 Working Days subject to feasibility, cooperation of the Requesting Party and any other third Party. This delivery date is subject to the Requesting Party having fully cooperated with Ooredoo and that there will be no delays caused by factors outside Ooredoo's control such as, for example, due to the delay arising from the involvement of governmental entities.

## **6 Fault Management**

6.1 Fault Management shall follow the process stipulated in the Main Agreement

## 7 Forecast

7.1 Forecasting shall follow the process stipulated in the Main Agreement